



PLEASE NOTE: All bookings are subject to the conditions attached and must be accompanied by the appropriate deposit. *A security deposit to the amount stated below is required in cash to cover the property in the event of damage to the Property during the rental. The deposit will be returned when it is confirmed that there has been no damage to the Property by the property manager, and any outstanding bills have been settled.

Personal Details - Lead Name* (person in charge of booking)

You may fill this form out online and email back to us using the button below or print out, fill in and scan

Forename

Surname

Mr Mrs Ms Date of Birth mm dd yyyy

Telephone Number Mobile

Email Address

Home Address

Mobile Number in Phuket (if available)

*The Lead Person will be the contact for all correspondence unless otherwise authorized by the Lead Person

All other guests

MAX No.	Total No. of persons	No. of adults	No. of children	Ages of children
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Flight Details

Total passengers	Arr. time hh:mm	Arr. date mm/dd/yy	Flight Number	Dep. time hh:mm	Dep. date mm/dd/yy	Flight Number
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Note: If you have more than one flight booked for you party please use the 'any other information' box (below)

Villa Details - name, arrival, departure

Villa Name/Location	Arrival Date mm/dd/yy	Departure Date mm/dd/yy	No. of nights
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Any other information or special requests*

* Special requests are not guaranteed unless confirmed, in writing, by CyanSiam

Remittance (Deposits must be paid at time of booking)

I/we wish to pay by (please select): **PayPal** Bank Transfer

Deposit (50% of the total holiday cost)

Full Payment

I agree to pay a Security Deposit (see above¹) of in cash on arrival

Booking Conditions please check box (required)

I have read and accepted the Terms and Conditions* attached (page II) and I warrant that I am over 18 years of age and accept that my booking is for the holiday period stated left.

Name, Date & Signature

We can accept this form as legally binding without a signature, you may email it back to us as long as all of the fields are completed and sign it upon arrival without the need to print it out. If you have missed out any required information you will be alerted when you click the email button below. If you prefer to print out and fill in by hand please ensure that you save the scanned page (I) in a suitable format (.jpg .tiff or .pdf) and email to the address below.

Signature Name Date (mm/dd/yy)

Clear To clear all details on form click button (left)

email completed form

Print





CYANSIAM HOLIDAY RENTALS TERMS & CONDITIONS

Please Note: Payment of the booking deposit constitutes acceptance of these Terms and Conditions.

The Booking Terms and Conditions of the holiday letting as agreed to by both parties are as follows and departure from same by you permits the owner or agent to refuse the key, amend the charge or immediately terminate the occupancy.

Inclusions - CyanSiam representative to meet guests at the airport in Phuket and transportation to the property, check in by Villa Manager including inventory check, rental of the Property and its gardens, utilities (unless otherwise indicated), gardener, housekeeper (8.30 am to 5 pm daily), bedlinen, towels and pool towels, welcome pack of drinks & snacks, toiletry starter pack per bathroom, information pack and all local taxes, return transportation to the airport. A CyanSiam representative is available in case of emergencies.

Exclusions - Costs in relation to: Passports & Visas, meals, beverages, sightseeing & tours, tips, personal expenses such as cook, nanny and driver, travel insurance, excess baggage charges, airfares and airport taxes, optional activities, equipment rental, car rental or transportation to and from the property, any anything not included in the inclusions list.

Extra Services - CyanSiam are happy to arrange sightseeing, activities and tours, cooks, drivers and nannies. It is recommended that extra services are booked at least 8 weeks before travel.

Rates - Booking rates quoted by CyanSiam are on a per night basis and are inclusive of daily maid service. Driver and cook are additional. Check-in time is after 3:00 PM, with check-out by 12:00 noon on the day of departure. The rate is determined by CyanSiam at its sole discretion and can vary according to the duration of the booking and of the season.

Safety - Please take the time to familiarize your party with the property and take note of escape routes in case of fire. Every property will have hazards such as open stairs, open drops etc and as such your party should take responsibility for their safety. Please take every precaution against theft and burglary, any valuables left at the property are left at your own risk. CyanSiam nor the property owner are responsible for any loss or damage. Most of our properties have swimming pools, please take extreme care and caution when using the swimming pools, check depths and how to get out of the pool. Non swimmers and children are your responsibility at all times. Pool safety fences are available at some properties, please enquire if this is a requirement.

Valuables - Each villa is fitted with an individual safety box. Any valuables left at the villa are left at one's own risk. Neither CyanSiam, the Owner or staff are responsible for any loss or damage. It is advised that valuables are locked away, doors and windows are locked when leaving the villa.

Arrival & Departure times - Unless otherwise agreed we request arrival at the property from 3pm and departure at 12pm. We are very flexible on this due to the flight timings for Phuket and we appreciate you may have travelled for many hours to get here. If your arrival is delayed please notify us as soon as possible.

Linen & Towels - Unless otherwise agreed we request arrival at the property from 3pm and departure at 12pm. We are very flexible on this due to the flight timings for Phuket and we appreciate you may have travelled for many hours to get here. If your arrival is delayed please notify us as soon as possible.

Telephones & Internet - Most of our properties provide an internet service but please note in Phuket this service is erratic and CyanSiam cannot be held responsible for the loss or consequences of loss of service. We will endeavor to remedy the problem as soon as possible.

Vehicle or Motorbike Rental - CyanSiam can arrange vehicle rental through a local company if required. It is also possible to rent through such companies as Avis or Hertz who have desks at the airport. With regard to motorbike rentals CyanSiam advises against this but if you wish to do so please make sure helmets are worn at all times and be extremely careful, this is one of the most dangerous places to drive!

Infants - All CyanSiam properties have a cot & highchair. If you require further facilities please advise us as soon as possible.

Pets & Wildlife - Pets are not allowed in any of CyanSiam's properties. Please do not leave food out and keep doors and windows closed when possible. We would appreciate it if you would not feed any stray animals that may find their way into the grounds as future guests may not find them welcome. CyanSiam or the owner cannot be held responsible for the presence of insects, reptiles or animals at the property you choose.

Complaints - The Property Manager's duty is to make its best efforts to fix in the shortest time any technical problems which may arise during the booking period. The manager must be notified within 24 hours of the occurrence giving rise to the complaint. If the villa is vacated by the guest due to above and before the end of the booking period the appropriate refund will be returned to the guests.

Conduct & Behaviour - If a booking is not made by the guest directly but by his agent or representative, such agent or representative shall be co-responsible for the correct and appropriate behaviour of the guests staying at the villa. Should any member of the party not behave in such a manner, CyanSiam may at their absolute discretion ask the offending guest or guests to vacate the villa forthwith.

Insurance - It is a condition of the booking that the entire guest party is covered by comprehensive travel insurance (including cancellation, flight delays, loss and damage to baggage and other property) and health insurance (including evacuation and repatriation coverage). CyanSiam is not responsible to anybody for any and all claims including any accidents related to the use of the villa. CyanSiam shall not be responsible for any delay, additional expense or inconvenience caused directly or indirectly by events outside CyanSiam's control.

Liability of CyanSiam and the Management Company - The Property Manager shall keep the villa technically totally and permanently suitable for the residence of the number of persons stipulated in the Property specification. Under no circumstances shall the Property Manager or CyanSiam be responsible for any loss, expense, damage, claim or injury either directly or indirectly, consequential or otherwise whatsoever, caused or incurred, whether arising in contract or otherwise in law or equity as a result of rendering of the services or accommodations as described or substituted, or by reason of military action, revolution or acts of God, or by any agents, employees, subcontractors, servants or third parties whatsoever supplying any of the services or accommodations herein or as substituted. If any accommodations and/or services are substituted, The Property Manager will act at all times in good faith and use its best efforts to substitute with accommodations and/or services of a type comparable to or better than those originally contracted. CyanSiam at their sole and unfettered discretion reserves the right to refuse or discontinue service to any person(s) and/or to rescind any contract for accommodations or guest services.

The following conditions and the information given on our website and above are part of your contract with CyanSiam.

Quotations - are subject to availability and are not guaranteed until receipt of the deposit, confirmed in writing.

Booking Requests - are subject to availability and confirmation in writing.

Usage - the premises are let to you for holiday purposes ONLY and only for the period stated on the receipt. NO weddings, parties, or large gatherings are allowed without prior arrangement. The number of people occupying the premises must not exceed the number of people that were initially booked and/or had beds provided for unless otherwise agreed beforehand.

Payment - A holding deposit of 50% of the total rent is required to reserve a property. The balance (residual amount) is to be paid in full 30 days prior to arrival.

Currency - All prices quoted are in US dollars.

Non Payment of Residual Amount - If after a number of approaches this amount is not paid within 30 days of arrival the booking may be cancelled and the holding deposit will not be refunded.

Cancellation - Within 45 days of the arrival date forfeits the full amount paid.

Refund of balances paid - If the residual amount is not paid by the due date OR In the event of a cancelled booking by the Client, (for the whole time or any part thereof) the deposit and any subsequent amount is not refundable unless the property is rebooked for the entire period. We strongly recommend you take out travel insurance for sickness and theft.

Confirmed bookings - made less than 30 days prior to the arrival date must be paid in full within 48 hours following confirmation.

A security deposit - of between 500 and 2000 US dollars will be required (depending on property) at time of booking. This is returned within 10 days of departure provided all extra services have been paid for and there has been no damage or loss.

Breakdowns - CyanSiam accepts no responsibility for any inconvenience due to machinery or appliance breakdown. CyanSiam's best endeavours to repair, replace or hire an alternative will be undertaken.

Descriptions - CyanSiam has taken due care and responsibility to verify and check all information on our web sites, brochures or any written or verbal material supplied, as at the time of compilation, however, as this information is subject to change, it accepts no responsibility for any inaccuracy or mis-description contained in the publications.

Unavailability - If a property becomes unavailable for any reason CyanSiam reserve the right to move the Client to alternative accommodation at CyanSiam's discretion. If this is not possible a full refund will be made.

Non-Transferable - bookings will not be moved to alternate properties - especially due to a 'change of mind'. Any movement of bookings is at the discretion of CyanSiam.

Change of Booking - acceptance of any changes are at the sole discretion of CyanSiam and may be subject to additional charges

Breakages - and losses to the property are to be reported to the housekeeper/agent and paid for immediately.

Additional cleaning - if required will be charged to the Client at the discretion of CyanSiam.

Loss of keys or remotes - will be charged to the Client at the discretion of CyanSiam.

Pets - are not allowed on or about the premises. Any breach of this term will result in loss of your security deposit and eviction.

Smoking - is not allowed inside the property unless otherwise stated on the property details. Any breach of this term will result in loss of your damage deposit and eviction

Hazardous materials - or any illegal or immoral activities are strictly prohibited. Any breach of this term will result in loss of your security deposit and eviction.

Any misuse - of the property due to noise complaints or property abuse will be considered a breach of contract and CyanSiam reserve the right to end the rental. Illegal activities will be dealt with by the local police.

Check in/Check out - standard check in is 3.00 pm and check out is 12.00 pm. We prefer to be flexible on this so please advise at booking arrival and departure times.

Prior to booking - all prices are subject to change without notice.

No refund - will be given due to late/delayed arrival.

Included Services - Housekeeper and other services are as stated in the property details.

Extra Services - any extra services available as indicated in the property details must be paid for before departure. Any charges not paid for will be deducted from the security deposit. Extra services are subject to change.

CHILDREN - Parents/guardians should be aware that due to the design and/or location of our properties there is need for constant supervision especially with regard to the swimming pools. We can advise on villa suitability before booking.

Disclaimer - CyanSiam do not accept liability in contract or in tort (actionable wrong) for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which are beyond our control, or which are not preventable by reasonable diligence on our part including, but not limited to war, civil disturbance, fire, floods, unusually severe weather, acts of God, acts of Government or of any other authorities, accidents, theft to or failure of machinery or equipment or industrial action.

Please Note:

We strongly advise you to take out Holiday Insurance due to the nature of these terms and conditions

Return to Page 1 of the Holiday Booking Form [CLICK HERE](#) ▶

